

Preparing for Installation



DISH Installation Checklist:

- ☐ **Property Management Approval.**
You may need to complete the landlord permission form and provide it to the installation technician, if you live in an apartment or are part of a homeowners' association. Your landlord or property management cannot prevent you from having DISH satellite TV but this form will ensure we adhere to the required regulations during the installation process.
- ☐ **Room Selection.**
Choose the rooms where your DISH receivers will go. If you can, move the TV away from the wall and clear the path to wall outlets, etc.
- ☐ **Credit Card holder used to qualify must be present.**
Make sure that the credit card holder who completed the DISH subscription is present at home during the scheduled installation time.
- ☐ **Secure Pets.**
Please secure any pets to avoid contact with the technician
- ☐ **Parking Requirements.**
Please keep in mind that the technician will need access to parking in order to begin installation.
- ☐ **Clear Roof Access.**
Make sure your roof or balcony has easy access for the technician.

Installation Day

Installation with DISH is easy and hassle free! Check out how our typical Installation day looks like:

- The day before your appointment, we will contact you via phone, email or text message to remind you of your appointment
- When you schedule your installation, we provide you with a 4-hour window upfront. On the morning of your appointment, we will give you an estimated 75-minute window for your technician to arrive
- An hour before the estimated arrival window, the name and picture of your technician will appear on your Account, so that you know who to expect before they ring the doorbell
- You can also use the MyTech, feature, to see your tech's estimated time of arrival and track your technician's location on our interactive map
- Once the installation technician arrives, the installation takes about 2 to 4 hours. Our technician will walk you through everything before starting
- Ensure that the credit card holder who completed the DISH subscription is present at the time of the installation
- Please secure any pets to avoid contact with the technician